






## Request Treatment Abroad

This service enables UAE nationals to request treatment outside the country in the absence of appropriate treatments at the health establishments of the Ministry of Health and Prevention.

 <b>Department name</b> Treatment abroad	 <b>Sector</b> Minister	 <b>Main Service</b> Treatment Abroad	 <b>Service Code</b> 110-39-001-000
---	--	--	---

 <b>Service Classification</b> Transactional	 <b>Variation / Auxiliary Variation</b>	 <b>Service Type</b> Government to Customer
---	---	--



### Service Process

- 01 To apply for e-services, create an account on MOHAP website or smart app with a username and password.
- 02 Submit an application for a 'To Whom it May Concern' certificate, with the required documents. Mention the country to which the patient is traveling to for treatment.
- 03 Review and ensure that all the documents have been attached.
- 04 The authority concerned will prepare the file for submission to the Medical Committee for the treatment abroad.
- 05 The applicant will be notified of the Committee's decision.



### Required Documents

- A copy of a recent medical report issued by a government hospital in the UAE
- A copy of the patient's passport
- A copy of the patient's ID card
- A copy of the citizenship (family book)



### Requirements & Conditions

- Unavailability of appropriate treatment in the health establishments authorized by the Ministry.
- Emergency medical treatment required while travelling abroad.

### Service Channels



MOHAP Website: [www.mohap.gov.ae](http://www.mohap.gov.ae)



MOHAP Smart App



Email: [Int.health@mohap.gov.ae](mailto:Int.health@mohap.gov.ae)

### Resources

None

### FAQs

None.



**Average Service Time**  
5 working days



**Payment channels**  
None - The service is free



**Target Audience**  
Patients (all age groups) who are UAE Nationals



**Service Locations**

- MOHAP website [www.mohap.gov.ae](http://www.mohap.gov.ae)
- MOHAP Smart App
- Email: [Int.health@mohap.gov.ae](mailto:Int.health@mohap.gov.ae)



**Related Services**  
This service is not linked to any other services



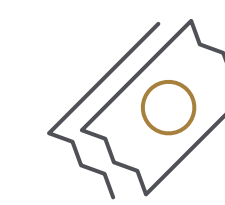
**Service Bundle**  
This service is not linked to any bundles



**Contact Details**

**Email**  
[Int.health@mohap.gov.ae](mailto:Int.health@mohap.gov.ae)

**Call Center**  
80011111



### Service Fees

Free

### Sustainable Development Goals



### Notes

This service is limited to UAE nationals